

Warranty Statement for All Ballast Products

Ballast Type	Warranty Period
Magnetic Energy Efficient T8 & T12 Rapid Start Instant Start Slimline and HO	3 Years
All Other Magnetic Fluorescent Ballasts (including Sign Ballasts and VHO Ballasts)	2 Years
ALL Magnetic HID Ballasts	2 Years
Electronic Fluorescent Ballasts: T8, T5, T4 and T2	5 Years
Components: Ignitors for Magnetic HID Ballasts Capacitors for Magnetic HID Ballasts	1 Year 1 Year

Warranty

SOLA Canada warrants that the above-listed products will be free from defects in material and workmanship from the date of manufacture and will operate properly in accordance with industry standards, when employed in normal usage, for the applicable periods set out above.

Return of Defective Product

Customers are required to obtain an RMA (Return Material Advice) number before any products are returned as defective.

Limit of Liability

The terms and warranty periods contained in this Warranty Statement shall be the sole remedy for any and all manufacturer's damages or defects. All other warranties, express or implied, statutory or otherwise, concerning the products or their quality or fitness for any purpose, are hereby specifically excluded. Under no circumstances will SOLA Canada be responsible for any loss of revenue, or any direct or indirect damages arising from the use of SOLA Canada products, or any damages or defects in any SOLA Canada products.

Warranty Claims Approvals

SOLA Canada will be solely entitled to determine what constitutes a defective product.

Remedy

The sole remedy for damaged or defective products shall be, at the sole option of SOLA Canada, to repair or replace the defective products.

Unless otherwise agreed to it is the policy of SOLA Canada to ship replacements for defective products.

Warranty Period

The warranty period stated above is effective from the date of manufacture as described on the product label.

Warranty Statement for 480V & 600V HID Ballasts

Ballast Type	Warranty Period
ALL 480V and 600V Magnetic HID Ballasts	2 Years

Warranty

SOLA Canada will warranty ALL 480V and 600V ballasts for two (2) years when installed correctly, wired properly as per the ballast label wiring diagram, and installed in accordance with all applicable federal, provincial and local codes, and on properly grounded systems. SOLA Canada warrants that the above-listed products will be free from defects in workmanship, for the applicable periods set out above.

Return of Defective Product

Customers are required to obtain an RMA (Return Material Advice) number before any products are returned as defective.

Limit of Liability

The terms and warranty periods contained in this Warranty Statement shall be the sole remedy for any and all manufacturer's damages or defects. All other warranties, express or implied, statutory or otherwise, concerning the products or their quality or fitness for any purpose, are hereby specifically excluded. Under no circumstances will SOLA Canada be responsible for any loss of revenue, or any direct or indirect damages arising from the use of SOLA Canada products, or any damages or defects in any SOLA Canada products.

Warranty Claims Approvals

SOLA Canada will be solely entitled to determine what constitutes a defective product.

Remedy

The sole remedy for damaged or defective products shall be, at the sole option of SOLA Canada, to repair or replace the defective products.

Warranty Period

The warranty period stated above is effective from the date of manufacture as described on the product label.